

## 2016-17

### **2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)**

The College has the mechanism for analyzing feedback from different stakeholders on overall institutional performance. A feedback from the students is obtained through feedback forms containing questionnaire on various aspects i.e. curriculum, sports, facilities in the department, involvement of teachers etc. The feedbacks and suggestions received are placed before the Principal as well as management for corrective measures from time to time. The student issues facilitating the student's responses are resolved promptly.

Student: A questionnaire is prepared to obtain feedback from students to find out the status of the college. Students are answering the following questions:

#### **Teaching Staff Questions**

1. Punctuality - Starts & closes the session on time (Regularly)
2. Subject knowledge - In depth and sound knowledge of subject
3. Communication - Clarity, Delivery, Interesting, Interactive (Participative)
4. Session Preparedness - (how well prepared for Lecture / session)
5. Eager to teach - Ability and Readiness to answer questions
6. The teachers encourage participation and discussion in class
7. The teachers are available and accessible in the Department after lecture timings
8. The evaluation process is fair and unbiased
9. The teachers guide the students for overall personality development of the students
10. Class Control

#### **Infrastructure Questions**

1. Maintenance
2. Open Area Cleanliness
3. Class Rooms Cleanliness
4. Toilets Cleanliness
5. Security Behavior
6. Class Room Furniture

#### **Laboratory Questions**

1. Facility

#### **Registrar OS Office Questions**

- 1 Student Section Response
- 2 Response to communication
- 3 Front Desk Response

#### **Facilities Questions**

1. Transport Punctuality
2. Books availability in Library
3. Canteen Food Quality
4. Canteen Cleanliness
5. Drinking water Availability
6. Computer Lab facility
7. Library Facility
8. New Books Availability in Library

### **Security Question**

1. Behavior

**Students are giving responses by rating the questions as:-**

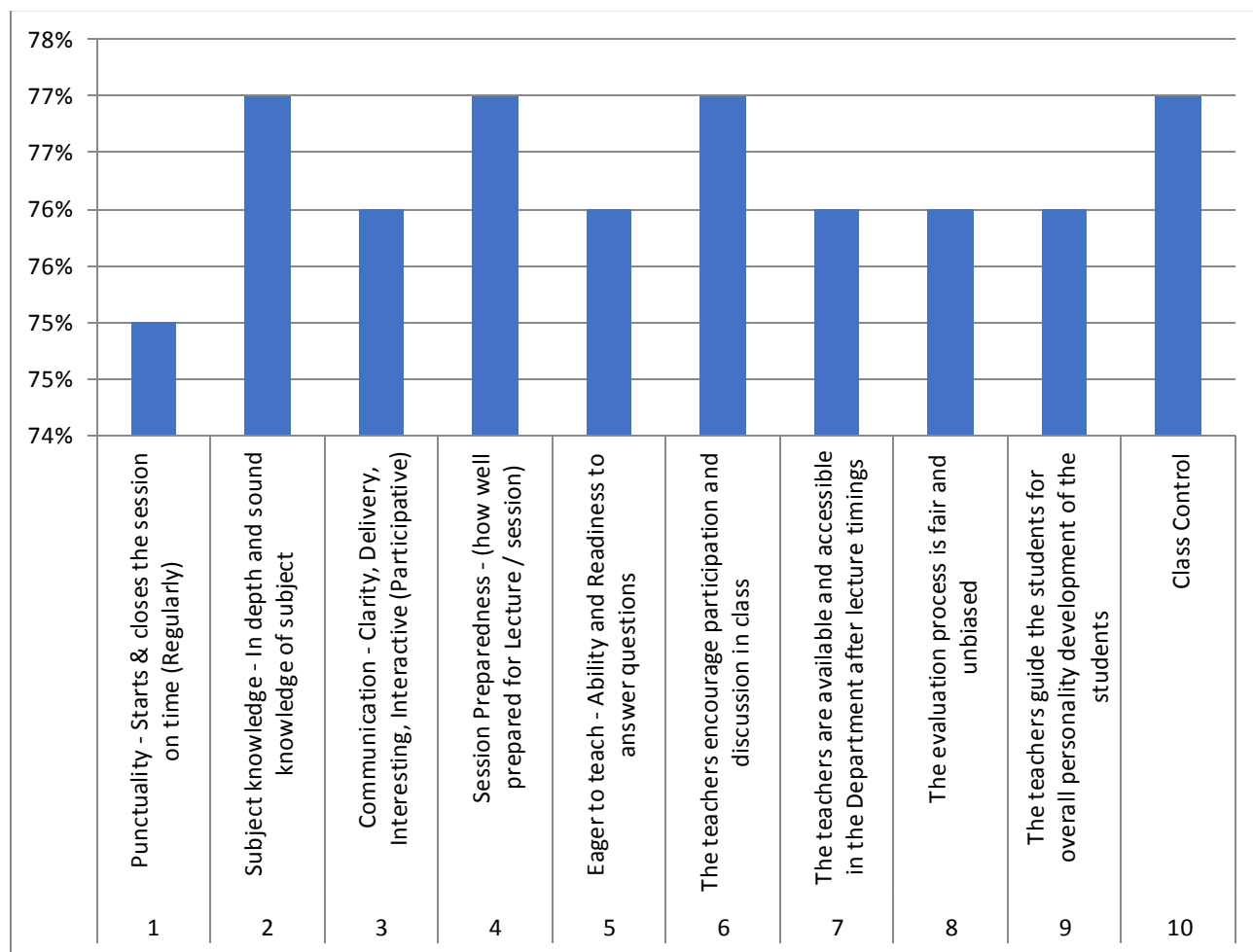
1. Poor
2. Average
3. Good
4. Very Good
5. Outstanding

Cumulative Report:

### **Students' Feedback on Teachers' performance :**

Sr.No.	Aspects	Percentage
1	Punctuality - Starts & closes the session on time (Regularly)	75%
2	Subject knowledge - In depth and sound knowledge of subject	77%
3	Communication - Clarity, Delivery, Interesting, Interactive (Participative)	76%
4	Session Preparedness - (how well prepared for Lecture / session)	77%
5	Eager to teach - Ability and Readiness to answer questions	76%
6	The teachers encourage participation and discussion in class	77%
7	The teachers are available and accessible in the Department after lecture timings	76%

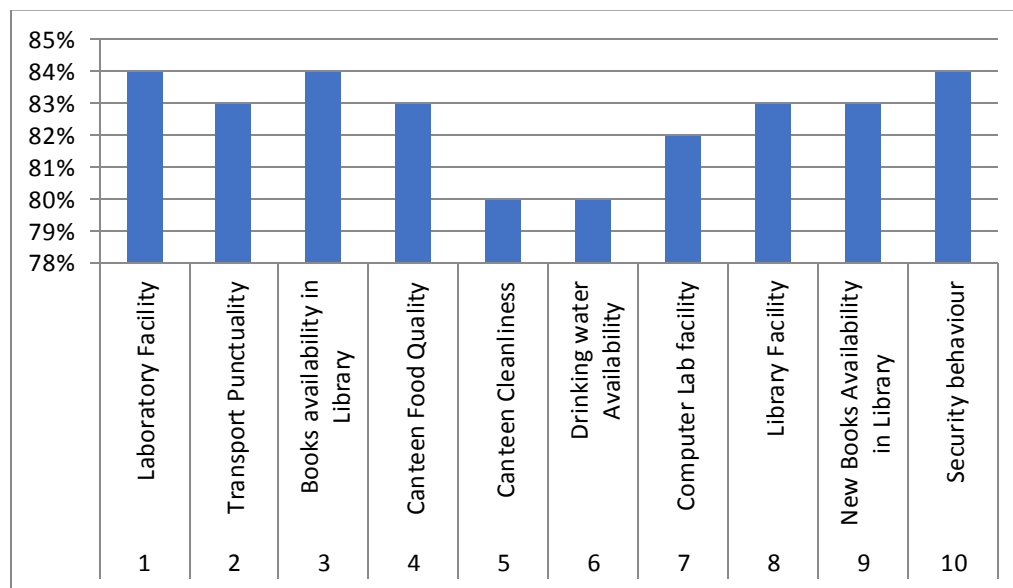
8	The evaluation process is fair and unbiased	76%
9	The teachers guide the students for overall personality development of the students	76%
10	Class Control	77%



**Feedback on facilities provided to students:**

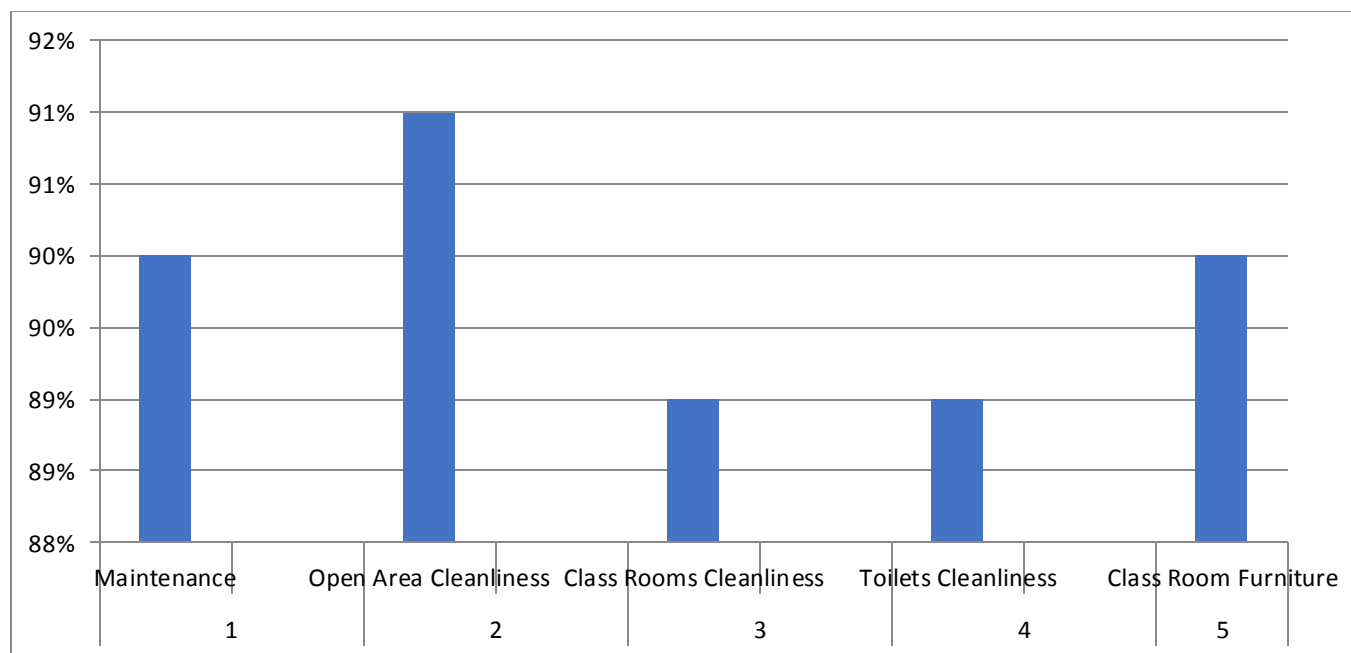
Sr.No.	Aspects	Percentage
1	Laboratory Facility	84%
2	Transport Punctuality	83%
3	Books availability in Library	84%
4	Canteen Food Quality	83%
5	Canteen Cleanliness	80%
6	Drinking water Availability	80%

7	Computer Lab facility	82%
8	Library Facility	83%
9	New Books Availability in Library	83%
10	Security behaviour	84%



### Students' Feedback on Infrastructure' :

Sr.No.	Aspects	Percentage
1	Maintenance	90%
2	Open Area Cleanliness	91%
3	Class Rooms Cleanliness	89%
4	Toilets Cleanliness	89%
5	Class Room Furniture	90%



**Students' Feedback on Registrar OS Office Questions':**

Sr.No.	Aspects	Percentage
1	Student Section Response	80%
2	Response to communication	81%
3	Front Desk Response	82%

