

**2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)**

The College has the mechanism for analyzing **Online feedback** from different stakeholders on overall institutional performance. A Online feedback from the students is obtained through feedback forms from website containing questionnaire on various aspects i.e. curriculum, sports, facilities in the department, involvement of teachers etc. The feedbacks and suggestions received are placed before the Principal as well as management for corrective measures from time to time. The student issues facilitating the student's responses are resolved promptly.

Student: A questionnaire is prepared to obtain feedback from students to find out the status of the college. Students are answering the following questions:

**Teaching Staff Questions**

1. Punctuality - Starts & closes the session on time (Regularly)
2. Subject knowledge - In depth and sound knowledge of subject
3. Communication - Clarity, Delivery, Interesting, Interactive (Participative)
4. Session Preparedness - (how well prepared for Lecture / session)
5. Eager to teach - Ability and Readiness to answer questions
6. The teachers encourage participation and discussion in class
7. The teachers are available and accessible in the Department after lecture timings
8. The evaluation process is fair and unbiased
9. The teachers guide the students for overall personality development of the students
10. Class Control

**Infrastructure Questions**

1. Maintenance
2. Open Area Cleanliness
3. Class Rooms Cleanliness
4. Toilets Cleanliness
5. Class Room Furniture

**Laboratory Questions**

1. Facility

**Registrar OS Office Questions**

- 1 Student Section Response
- 2 Response to communication
- 3 Front Desk Response

**Facilities Questions**

1. Transport Punctuality

2. Books availability in Library
3. Canteen Food Quality
4. Canteen Cleanliness
5. Drinking water Availability
6. Computer Lab facility
7. Library Facility
8. New Books Availability in Library

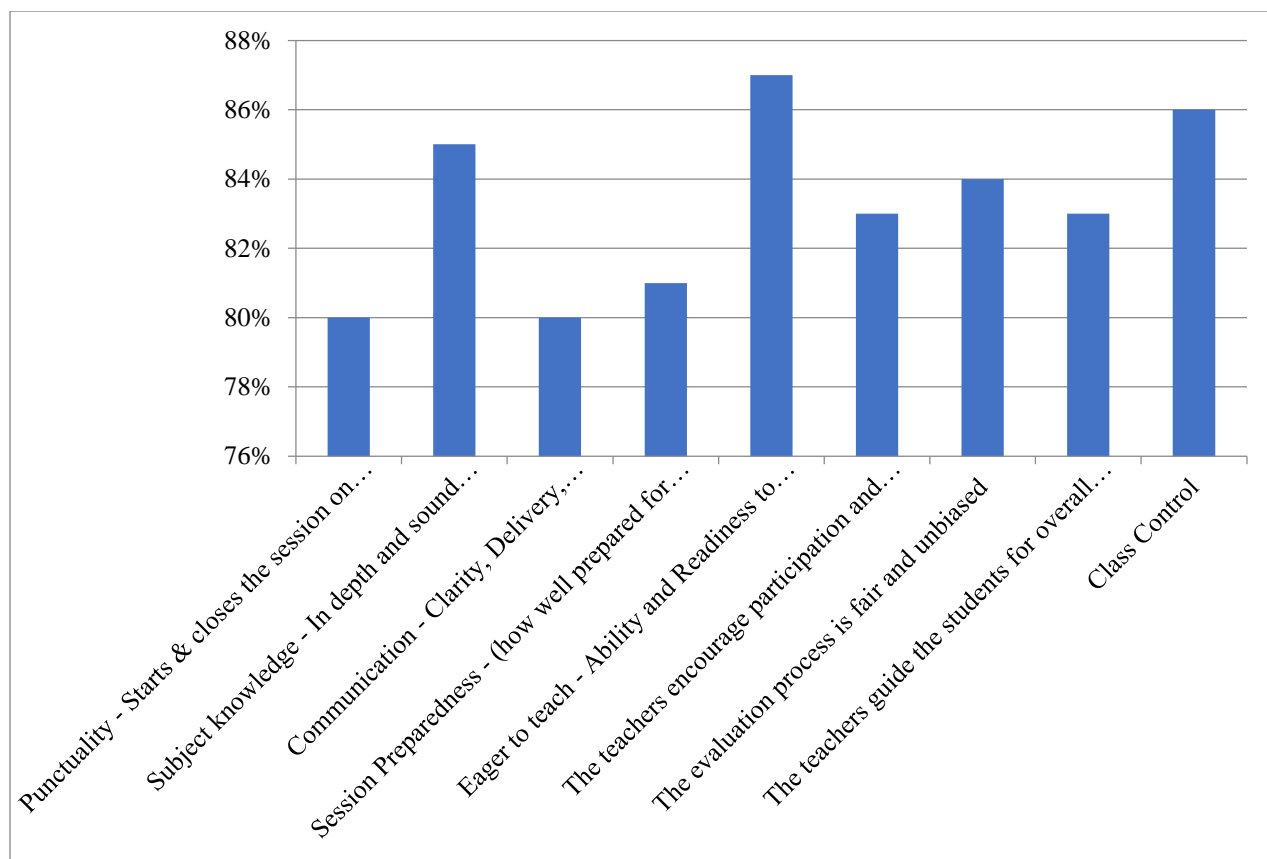
**Students are giving responses by rating the questions as:-**

1. Poor
2. Average
3. Good
4. Very Good
5. Outstanding

**Cumulative Report:**

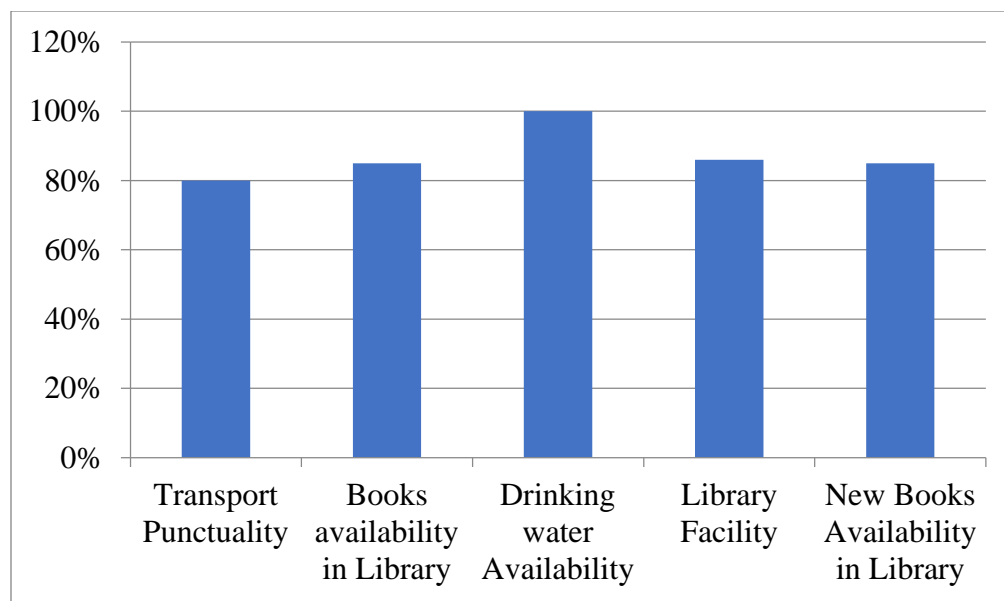
**Students' Feedback on Teachers' performance**

Sr.No.	Aspects	Percentage
1	Punctuality - Starts & closes the session on time (Regularly)	80
2	Subject knowledge - In depth and sound knowledge of subject	85
3	Communication - Clarity, Delivery, Interesting, Interactive (Participative)	80
4	Session Preparedness - (how well prepared for Lecture / session)	81
5	Eager to teach - Ability and Readiness to answer questions	87
6	The teachers encourage participation and discussion in class	83
7	The teachers are available and accessible in the Department after lecture timings	NA (Online)
8	The evaluation process is fair and unbiased	84
9	The teachers guide the students for overall personality development of the students	83
10	Class Control	86



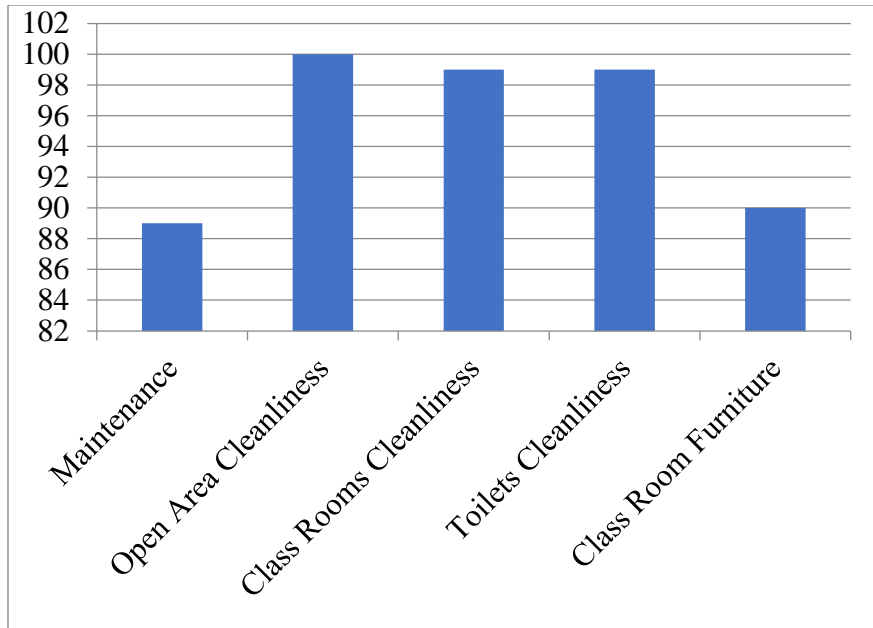
### **Feedback on facilities provided to students**

Sr.No.	Aspects	Percentage
1	Laboratory Facility	NA (Online)
2	Transport Punctuality	80
3	Books availability in Library	85
4	Canteen Food Quality	NA (Online)
5	Canteen Cleanliness	NA (Online)
6	Drinking water Availability	100
7	Computer Lab facility	NA (Online)
8	Library Facility	86
9	New Books Availability in Library	85



**Students' Feedback on Infrastructure'**

Sr.No.	Aspects	Percentage
1	Maintenance	89
2	Open Area Cleanliness	100
3	Class Rooms Cleanliness	99
4	Toilets Cleanliness	99
5	Class Room Furniture	90



**Students' Feedback on Registrar OS Office Questions'**

Sr.No.	Aspects	Percentage
1	Student Section Response	95
2	Response to communication	96
3	Front Desk Response	92

